Solstice Chakra Reset Yoga Retreat Terms & Conditions June 16-23, 2023

1. Booking

(a) Your booking is not considered definite, and no contract will exist until we receive your deposit *and* you agree to these terms and conditions. Your deposit is equal to either 50% of the retreat package or 20% of the retreat package and an agreed upon payment plan (as defined in your registration form). \$400 of your deposit plus processing fees are non-refundable.

2. Payment

b The price is the exact amount to be received by us in US Dollars. (b) The full payment amount is due on or before April 30, 2023 through our acceptable methods via PayPal, Venmo, CashApp, and check.

3. Travel Arrangements

All travel arrangements to/from Montego Bay Airport to Jakes Hotel are included in the costs of your retreat. Ground transportation shuttles to/from Montego Bay from Jakes Hotel are approximately 2.5 hours and are organized in groups of 4 guests. For this reason, the **free shuttle** transfer is guaranteed if you arrive at Montego Bay Airport on January 16, 2023 between 7:00 am and 7:00 pm; and for itineraries that depart from Montego Bay Airport on January 23, 2023 between 11:00 am – 10:00 pm. If Jakes cannot group you with at least 3 other guests, you will be given an airport voucher of \$50 and asked to pay up to \$100 for an airport transfer for a one-way trip to the airport (\$50 each for 2 people in a shuttle).

After receiving your flight itinerary, staff at Jakes Hotel will group and arrange your shuttle itinerary and be in communication with you about meeting your drive outside the airport. If, on the day of travel, there are consequences arising from delays or cancellations related to airline flights that affect your shuttle transfer to/from Montego Bay Airport to Jakes Hotel in Treasure Beach, JA, you will be held liable for the cost of your shuttle (or difference in costs) if we cannot rebook you on a ground transportation shuttle with at least 3 guests.

4. Travel Insurance

(a) Travel insurance is not required but is recommended. If you choose to buy travel insurance, we recommend that your travel insurance covers the activity of this retreat as well as unexpected cancellation, sickness, losses and all the usual risks. We recommend you bring the policy with you in case of an emergency.

5. Health

(a) It is your responsibility to let your Yoga Instructor know if you have any injuries and to be mindful at all times of your own body's capability during the retreat. If you experience any injury or discomfort during any activity during the retreat, then you must desist immediately. (b) It is also your responsibility to consult a doctor with an understanding of yoga to check that you are sufficiently fit and healthy to undertake yoga classes and other physical activities that you may choose to do whilst on the retreat.

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(c) Please advise us of any mental or physical health conditions and dietary requirements before you book. If you have health conditions and dietary requirements that may be affected by the activities offered on our retreats we reserve the right to advise you to desist and in the interests of your wellbeing, or others, we may decline your stay at the retreat.

6. Cancellation / Refunds

- (a) The deposit (either 50% or 20% with a payment plan) due at the time of booking is either 50% of the retreat package or 20% with a payment plan. In the event that you cancel your retreat, \$400 of your deposit plus processing fees are non-refundable. If you cancel after March 31, 2023 and we are unable to fill your booking, there are no refunds or transfers of payments. This is due to the fact that we are required to make retreat payments to Jakes Hotel that are no longer refundable after this time. We realize that some extenuating circumstances beyond your control may prohibit you from attending; however, unfortunately due to non-recoverable payments that we must make in advance to the retreat to hold your spot, we cannot make exceptions regardless of the circumstance.
- (b) Bookings are for the stated period of the retreat. There are no refunds for an unused portion of the retreat.
- (c) There are no refunds should the retreat be canceled due to weather or force majeure.

7. Liability

- (a) We are not liable for cancellations, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, technical problems to transport, staff cancellations, unforeseen changes in your personal circumstances or other events beyond our control.
- (b) We are not liable for any injuries you may incur. Yoga classes are undertaken at your own risk. We are not liable for any medical or psychiatric conditions, which may develop during or subsequent to the retreat. We are not liable for loss of, or damage to, your personal Property.

8. Liability – Possessions

(a) You will be given your own personal key to a safe in your room and a key for your room. It is your responsibility to ensure that your possessions are kept safe at all times.

9. Privacy Policy

We do not share customer details with any 3rd parties. Any personal information that you provide to us will be used only for the service you requested.

 Name (printed)	
Name (signature)	Date